



ROYAL MAIL SERVICES

during the Olympic and Paralympic Games

There will be significant changes to transport systems during the London 2012 Games period. Here's how your Royal Mail services are likely to be affected

- Royal Mail will continue to collect and deliver mail six days a week in the London postcode areas: E, EC, N, NW, SE, SW, W and WC
- The opening hours of this Enquiry Office will remain unchanged
- In London, deliveries will start earlier in the morning so we can reach everyone. Because of this, some mail may be held in our system for delivery the next working day
- Collections from Post Office® branches, customers and postboxes in London may be made earlier than usual to allow for longer transportation times. Please post mail earlier in the day if you can
- All Post Office® branches will be open as usual so you can access Royal Mail services
- The Special Delivery™ Next Day service will continue to operate into and out of London during the Games period*. Transport restrictions mean we cannot guarantee delivery by 1pm but items will still be guaranteed for delivery next day. Special Delivery by 9am will not operate into London postcode areas during this period
- If you are sending mail to addresses outside London, we expect services to operate without delays
- If we've left a 'Something for You' card while you were out, our Redelivery service will operate as normal in London

*from 23 July until 17 September

For more information, or to sign up for email or text updates, go to www.royalmail.com/2012

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